

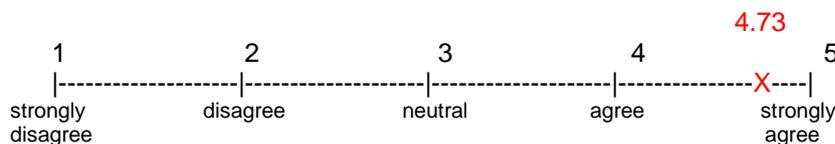
Hazard spotting and JSA Training Feedback Report

Training delivered: January (12 sessions) 2013

Number of persons attending: 100

Duration: Whole day

1. This training met its stated objectives.

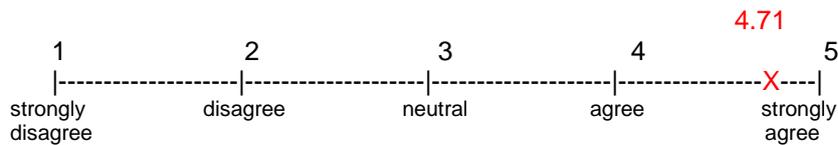


Comments

1. This was the first time I attended a class of this magnitude. The class was awesome. It makes sense when you go back to a work place after such training. Good class.
2. A slightly different thought process, brings to light a different angle to look at hazards.
3. A well taught class. Very informative.
4. Great class. Instructor was very knowledgeable. Instructor was very helpful.
5. I went to a JSA course in 2011 and I think this one was a lot better. Also a better process of doing Hazard Spotting.
6. A good way to look at the JSA.
7. I have taken JSA classes before. This gave me much clearer directions and insight than was ever given before.
8. I think it was a good class.
9. Very well put together. It opened my eyes to a different way to identify hazards – the proper way. And to what the hazards are.
10. Graham was very knowledgeable and polite with his comments during training. I was completely glued to the style of stories and jokes and information.
11. I didn't expect to get much out of this. But the way it was explained by Graham made a lot of sense. I've never thought of it this way. Very good job!

12. Awesome!
13. Very good course. I learned a lot.
14. Good information. Makes us think.
15. Great format. Great job all round.
16. Very good course.
17. Good content and class.
18. Training was extremely useful.
19. All Supervisors need access to the six-step approach to writing JSAs.
20. The Class was very effective. I enjoyed being challenged intellectually.
21. Above my expectation.
22. Really refined the JSA process.
23. After receiving this training, I feel I have a new improved approach to writing a JSA and a better understanding of identifying hazards.
24. It covered subjects not normally looked at.
25. Very much agree. It gave me a different view on what to look for and do on JSA.
26. I think Graham Marshall did a superb job in teaching this class.
27. I feel like I understand the process of using the JSA now.
28. Great course!

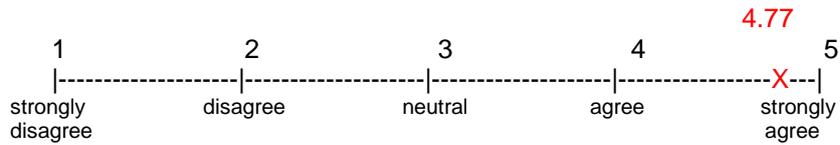
2. The content of the training was relevant to my current work requirements.



Comments

1. I shall be able to apply this.
2. This information will be very good to use with my crew.
3. As a field-safety co-ordinator, the content was extremely useful.
4. The training will make me step-out and think much harder about the job I am doing.
5. It went over a lot of what the company is trying to incorporate in their safety program and I thought it was excellent.
6. Easy to understand and implement. All Supervisors and contractors should attend this course.
7. The training was very relevant to my career and requirements.
8. I feel all PIC and contractors should all attend this training. The thought-process is critical.
9. I think everyone working for the company should have this training.
10. Everything on this job I do has each one of these hazards.
11. The training should be mandatory for all field-level supervision.
12. It was very closely linked to our procedures.
13. This training could be used anywhere in the oil patch.
14. Focusses on oil and gas and how to apply JSA to what we do.
15. Invaluable to safety technicians.
16. Something that will be used every day.
17. Yes, the use of these tools will be valuable.
18. I work in the field and I see these things raised by this course happening every day.

3. The structure of the training was appropriate.



Comments

1. Good job.
2. Outstanding process.
3. Good flow of the class and material.
4. It was presented in a way that is very easy to understand.
5. It pertained to me and my job/job processes.
6. Very good.
7. Great job. I enjoyed learning and the different view.
8. Very appropriate for any field worker.
9. Perfect. Less power-point and more hands-on and interactive.
10. I thought it was a very good course (materials and delivery). Very well done. It kept my attention all the way through, taking into consideration it was a day long course.
11. Well organized.
12. Yes.
13. Very helpful, with great information.
14. An excellent class with an excellent instructor.

4. What were the most valuable and useful aspects of the training?

Comments

1. Very refreshing and useful.
2. Think 6, Look 6.
3. The first time we defined hazards versus triggers. The practice sessions.
4. The entire course was very useful.
5. Recognizing the differences between “hazards” and “triggers”.
6. Live chat and breaking up into small group (for exercises).
7. I learned the difference between a trigger and a hazard.
8. Realizing the hazards.
9. More awareness.
10. The thought process.
11. Clearly defining hazards.
12. The critical thinking process presented.
13. To understand exactly what the hazards are and to properly address them.
14. Understanding the content.
15. Hazard spotting.
16. That all JSA and hazard spotting assessments are one process and this process works with all safety tools.
17. Better understanding.
18. Having common language of the terms to use. And the reference materials.
19. Learning the Think 6, Look 6 process is something I can show to all my guys and I think that all of our Supervisors should go on this training.
20. The way it is formatted, it makes a person stand back and look over everything.
21. The understanding of the JSA and more in-depth process and planning of the JSA.
22. The format of the hazard identification.
23. A clear understanding of the process for written good JSAs.
24. The definitions. The examples. The process.
25. The opening of my eye's of how I was looking at hazards.
26. Learning what the hazards really are.

27. The steps of how the JSA works.
28. Good instructor. Good Information.
29. The hazards V triggers.
30. Identify the hazards.
31. Learning what hazards actually are.
32. I learnt what a hazard actually is.
33. The different perspective for assessing risk. Hazard Vs trigger.
34. Cards. The step by step pocket card.
35. All aspects were valuable.
36. The practical exercises.
37. The knowledge of the instructor and the risk management hand outs and book (Toolbox).
38. The training books and pamphlets.
39. The Think 6, Look 6 technique.
40. Getting back to basics and learning from the ground up.
41. Learning what hazards actually are.
42. I learnt what a hazard actually is.
43. The different perspective for assessing risk. Hazard Vs trigger.
44. Think 6, Look 6.
45. It gave me a new outlook at how to do or assess a JSA and identify hazards.
46. Learning to categorize hazards and triggers.
47. To make sure every person knows what is going on with the job and make it a safe work place.
48. The hand-outs and going over the material in class.
49. The identification and clarification of hazards.
50. How to assess job hazards before completing tasks. How you can eliminate hazards before the job begins.
51. Learning the steps to take to identify hazards and hazard controls to prevent incidents.
52. Better understanding of hazards.
53. Understanding what hazards are.
54. The material handed out and working in groups.
55. Materials with the relevant information and the group projects were fun.

56. The materials handed out.
57. Learning about the eight hazards. Eliminates the numerous other views and gets us on the same page.
58. Hands on and working in groups.
59. The way the hazards were broken down. It really got me thinking about a different way to look t hazards and how to mitigate them.
60. It was very helpful to be able to identify a hazard instead of the consequences.
61. I learned to better spot hazards and properly assess the hazards.
62. Learning what the hazards are and about the process of identifying them. I really liked the Think 6, Look 6 process. I have learned a lot from the class.
63. Think 6, Look 6 makes or helps find a way to avoid accidents or hazards.
64. Instill a thought process for hazard spotting and filling out JSAs.
65. The order in which to assess the hazards and the order the JSA should the completed.
66. The hands-on examples and the assistance in filling out a proper JSA.
67. Identifying hazards. What they are.
68. Learning to identify hazards on the job.
69. All.
70. Was very interesting and well presented.
71. All information will be very useful.
72. A way to look at the hazards.
73. The trainer did a good job teaching the class.
74. How to figure out the hazards.
75. Listing the major hazards and using the Think 6 process.
76. The ability to clearly define the hazards and how simple it really is to plan work and work a plan.
77. Systematized method to apply. The "how" in hazard observation and JSA creation.
78. To recognize the hazards.
79. Think 6 laid out the process very clearly and was illustrated nicely by the instructor.
80. A new and comprehensive way of looking at safety and a cohesive method to forming JSAs.
81. Hazard spotting.
82. Breaking down the problem to identify the controls.
83. It made me think about things differently.

84. Understanding what hazards are and a good way to identify them.
85. Learning to look deeper into hazards while out on the job site.
86. The hazards and triggers.
87. The group activity and working, not just being taught, but being able to participate.

5. What were the least valuable and useful aspects of the training?

Comments

1. All was useful.
2. All valuable towards my position in the field.
3. Nothing. All useful.
4. The course did not seem to have much “filler” content – all relevant.
5. I don't think there was one. Very useful.
6. Everything in this course is highly valuable.
7. None. Everything valuable.
8. All of the training was useful to some degree.
9. I think everything was useful. It would be hard to identify that. It was all valuable.
10. It was all good.
11. Everything was an eye opener.
12. The length.
13. The length of the course.
14. There wasn't any.
15. I found it all useful.
16. None. I thought the training provided a lot of information that will help me and fellow workers stay safe.
17. The scones sucked.
18. It was all good.
19. All very useful.
20. This was my first in-depth training with this company and I found all aspects useful.
21. There was nothing not valuable about the course.
22. There were not any.
23. I found it all useful. The class could have been a little longer to do a few more activities.

- Twelve (12) people simply wrote “None”.
- Seven (7) people simply wrote “Not applicable”.
- Four (4) people simply wrote “Nothing”.

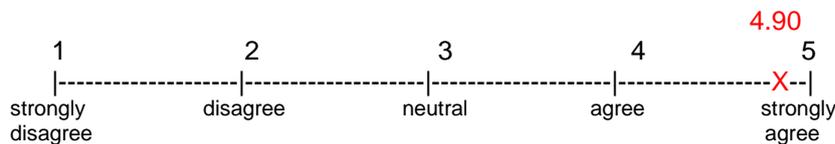
6. Are there any changes you can suggest which will add value to future training sessions?

Comments

1. No. Keep the instructor. He is very good at his presentation.
2. No. I think the trainer did a very good job.
3. All Supervisors should be made to understand the bow-tie process.
4. Supervisors need to give attendees a clear expectation of what to do with this course content. How to implement it in the field. I heard many people ask “so are we supposed to make the rig crews do their JSAs like this now?”
5. Talk more about remote work areas and emergency helicopter plans for worst-case scenarios.
6. Little less complex.
7. More hands-on training.
8. Yes, I would like to request that all personnel that write JSA's in the field go through Graham's JSA training.
9. No. Very good. Opened my eyes to what hazards more.
10. No, it was a good class.
11. No, very good.
12. Shorter class.
13. Put it into separate days. 4 hours a day.
14. Nope. It was all good.
15. Every worker should go through this class.
16. Reducing the length of the class.
17. Provide lunch.
18. Lunch.
19. I think the training ran a little long.
20. Shorter time, and maybe in a more central location.
21. Yes.

22. Lots more people from other contractors in on this training.
 23. Not at the present time.
 24. Give us the “plant” discussion up front.
 25. Nope.
 26. Well done.
 27. This will make me look at operations differently.
 28. A little longer for each person working on the process on their own.
- Twenty (20) people simply wrote “No”.
 - Nine (9) people simply wrote “None”.

7. Overall the training was worthwhile.



9. Any other comments about this training course?

1. This was the best training course I've had so far.
2. Job well done!
3. I enjoyed having the JSA class. It was worthwhile training.
4. Good class.
5. Graham is the man!
6. Excellent class.
7. Good training. Helpful instructor.
8. Good course.
9. All Supervisors and Foremen should go on this course. The hazard Spotting and JSA Pocket Cards should be made available to all field personnel.
10. Thanks for the awesome training and understanding of the JSA.
11. Very good training.
12. All PICs should be required to attend this course. It could save lives.
13. Graham Marshall is an excellent instructor. Keep up the great work. The hand-outs were great!
14. Contractors really need this training course. Anyone who creates a JSA on a job location should attend.

15. Yes, overall the training is extremely worthwhile. I recommend it.
16. None.
17. Request a refresher.
18. Very good training.
19. Instructor very good. I learned a lot.
20. Good class.
21. I need to study the risk management tool box.
22. I highly recommend everyone takes this class.
23. Thanks. You did a great job and learned a lot!
24. All the information in the class was very valuable. The cards and (JSA) book will be useful tools in the field.
25. I enjoyed listening to Graham. I think he does an excellent job.
26. Thank you.
27. You did a great job in communicating and making sure we understood. Was great at making sure we didn't have any questions.
28. A great course. I will pass it off to co-workers.
29. Good training.
30. Graham did a wonderful job at showing and explaining.
31. Thanks for the information. Graham is an invaluable tool you have at your disposal and an overall asset to the company family.
32. Good class. Useful tools.
33. Well done!!